

JENS C. JENKINS
OFFICE DIRECT: 801-321-8937
EMAIL: jjenkins@WNLAW.COM

VIA eFILE

PATENT APPLICATION
Docket No. 13768.1360

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| | | |
|----------------------|--|------------|
| In re application of | |) |
| | |) |
| | Grzegorz Guzik |) |
| | |) |
| Serial No.: | 10/811,654 |) Art Unit |
| | |) 3694 |
| Filed: | March 29, 2004 |) |
| | |) |
| Conf. No.: | 2418 |) |
| | |) |
| For: | KEY PERFORMANCE INDICATOR SYSTEM AND METHOD |) |
| | |) |
| Examiner: | John A. Anderson |) |
| | |) |
| Customer No.: | 47973 |) |

AMENDMENT "E" AND RESPONSE
AFTER FINAL WITH RCE

VIA eFILE AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action of March 12, 2010 (paper no. 20100304), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.